

2025 ANNUAL REPORT



SOUTHERN CHESTER COUNTY
MEDIC 94
EMERGENCY MEDICAL SERVICES

MESSAGE FROM LEADERSHIP



As we reflect on 2025, Southern Chester County EMS remained focused on what has always mattered most: delivering high-quality, compassionate emergency medical care to the residents and visitors of our service area. In a year marked by continued healthcare system pressures, evolving community needs, and sustained growth in call volume, our organization responded with professionalism, resilience, and an unwavering commitment to service.

Several milestones in 2025 underscore the continued evolution of MEDIC 94. In May, we proudly dedicated our new home within the Southern Chester County Emergency Operations Center. More than a new facility, this investment strengthens regional preparedness, enhances operational readiness, and reinforces the importance of intergovernmental collaboration in delivering advanced life support services across southern Chester County.

We also advanced our prehospital blood transfusion program, further expanding our ability to deliver lifesaving care in the field. This initiative reflects our commitment to clinical excellence and innovation, ensuring critically injured patients receive timely, evidence-based care before arrival at the hospital.

In recognition of these efforts, Southern Chester County EMS was honored as the Chester County EMS Council's 2025 Service of Distinction. This distinction belongs to our providers, leadership, board of directors, municipal partners, donors, and supporters whose collective commitment makes our mission possible.

This annual report highlights our operational performance, financial stewardship, clinical outcomes, and community partnerships throughout 2025. It also sets the stage for the strategic work ahead as we continue to invest in our people, modernize our fleet, strengthen partnerships, and prepare for long-term organizational sustainability. As we look forward, we do so grounded in tradition, guided by data, and committed to excellence in service.



ORGANIZATIONAL OVERVIEW



Southern Chester County EMS (**MEDIC 94**) is a nonprofit advanced life support organization serving seventeen municipalities across 220 square miles in southern Chester County, Pennsylvania. Governed by a volunteer board of directors and supported by dedicated paramedics and pre-hospital registered nurses, **MEDIC 94** provides 24/7 paramedic-level emergency medical care to more than 76,000 residents in partnership with local fire companies, ambulance services, hospitals, and public safety agencies.

Founded in 1983 through a collaborative effort among local hospitals, volunteer fire companies, and community leaders, **MEDIC 94** was established to address lengthy response times for critically ill and injured patients in southern Chester County. This regional, cooperative model enabled communities to share resources, standardize care, and ensure consistent access to advanced life support services.

Over the past four decades, **MEDIC 94** has grown into a modern EMS organization recognized for clinical excellence, innovation, and strong medical oversight. The organization has continually adapted to increasing patient needs, evolving healthcare systems, and changing community expectations while remaining committed to its core mission of delivering exceptional emergency medical care when it matters most.

Today, **MEDIC 94** stands as a trusted cornerstone of the regional public safety system, combining a legacy of collaboration with a forward-looking focus on quality, innovation, and service to the communities it proudly serves.



OUR TEAM IS WHAT SETS **MEDIC94 APART**
**PEOPLE FROM ALL AREAS OF EXPERTISE COMING
TOGETHER FOR THE GOOD OF THE COMMUNITY**



OUR PEOPLE



At Southern Chester County EMS, our team of **17 volunteer Board Members**, and **18 dedicated personnel** is committed to providing exceptional prehospital care.

BOARD OF DIRECTORS - OFFICERS

Chairman- Charlie Foy Sr, West Grove Fire Company Representative

Vice Chair- Harold Walls- Municipal Representative

Secretary Treasurer- Janet Wagner, Union Fire Company #1 of Oxford Representative

BOARD OF DIRECTORS - MEMBERS

Bill Wohl- West Grove Fire Company Representative

Marty Wilson- Union Fire Company #1 of Oxford Representative

Guy Swift- Avondale Fire Company Representative

Mike Lyndsay- Avondale Fire Company Representative

Rev Jim Mundell- Community Member

William "Radar" O'Connell- Municipal Representative

Gerry Porter, Municipal Representative

Fran Hildwine- Community Member

Jim McLeod- Community Member

The Honorable Scott Massey- Community Member

Rich Scott-Harper- Municipal Representative

Steve Allaband- Municipal Representative

Chuck Freese- Community Member

OPERATIONAL LEADERSHIP

Robert Hotchkiss Jr. BA, NRP

President and Chief Executive Officer

Matthew Collins BS, NRP, FP-C

Chief of Operations

Donald Keith

Sergeant

Dr. Joshua Simon MD, PHP

Medical Director

Colin Bauer NRP

Paramedic Outreach Coordinator

CLINICAL TEAM

Full Time Staff

Taylor Cummings (Paramedic)

Brandon Johnston (Paramedic)

Michael Carunchio (Paramedic)

Norman Madison (Paramedic)

Michael Schmit (Paramedic)

Eric Evans (Paramedic)

PRN Staff

Ronald Berardocco (Paramedic)

Ernest Derrickson (Prehospital Nurse)

Robert Guiney (Paramedic)

Brandon Martin (Paramedic)

Joseph O'Leary (Prehospital Nurse)

Marc Perry (Paramedic)

Michael Pisano (Paramedic)

Samuel Rapine (Prehospital Nurse)

John Ryan (Paramedic)

AWARDS & RECOGNITION

In 2025, our dedicated team achieved remarkable recognition for their commitment to providing exceptional prehospital care and service within the community.



Southern Chester County EMS

2025 Distinguished Service of the Year

Chester County EMS Council



Mission: LifeLine 2026 Gold Recognition

American Heart Association



Colin Bauer

2025 Advanced Life Support Provider of the Year

Chester County EMS Council



REGIONAL PARTNERSHIPS IN ACTION

Our commitment to **collaboration** enhances emergency response, ensuring seamless integration with fire, EMS, hospitals, and municipalities for optimal patient care.



Our advanced life support team works hand in hand with basic life support ambulances from Avondale Fire Company, West Grove Fire Company, and Union Fire Company of Oxford to provide fast, efficient response and care

Our team works closely with the staff at **ChristianaCare West Grove Hospital** to assure our patients are transported to the most appropriate facility



We are also proud to work alongside the **Blood Bank of Delmarva**, our regional blood supplier. In 2025 we were able to coordinate 12 monthly blood drives!

OPERATIONAL PERFORMANCE

In 2025, Southern Chester County EMS demonstrated significant operational efficiency with a total of **3,604 incidents** and **3,992 ALS responses**. These statistics reflect our ongoing commitment to serving our community with the highest quality of care and rapid response times, particularly in time-sensitive emergencies.

Our dedicated team managed **2,039 ALS transports**, addressing critical cases such as **cardiac arrests, strokes,** and **trauma alerts**. The implementation of innovative programs significantly contributed to our success in 2025, enhancing our operational readiness and ensuring that we are prepared to meet the challenges of emergency medical services head-on.



3,992

Total ALS Responses

2,039

Total ALS Transports

3,604

Total Incidents

27

BLOOD TRANSFUSIONS

64

STROKES

63

CARDIAC ARRESTS

4

BABIES DELIVERED

AVERAGE CALL TIMES

IN MINUTES

DISPATCH TO
RESPONSE

1.5

DISPATCH TO
ON SCENE

8.6

AMOUNT OF
TIME ON SCENE

15.4

TRANSPORTING
TO HOSPITAL

32.3

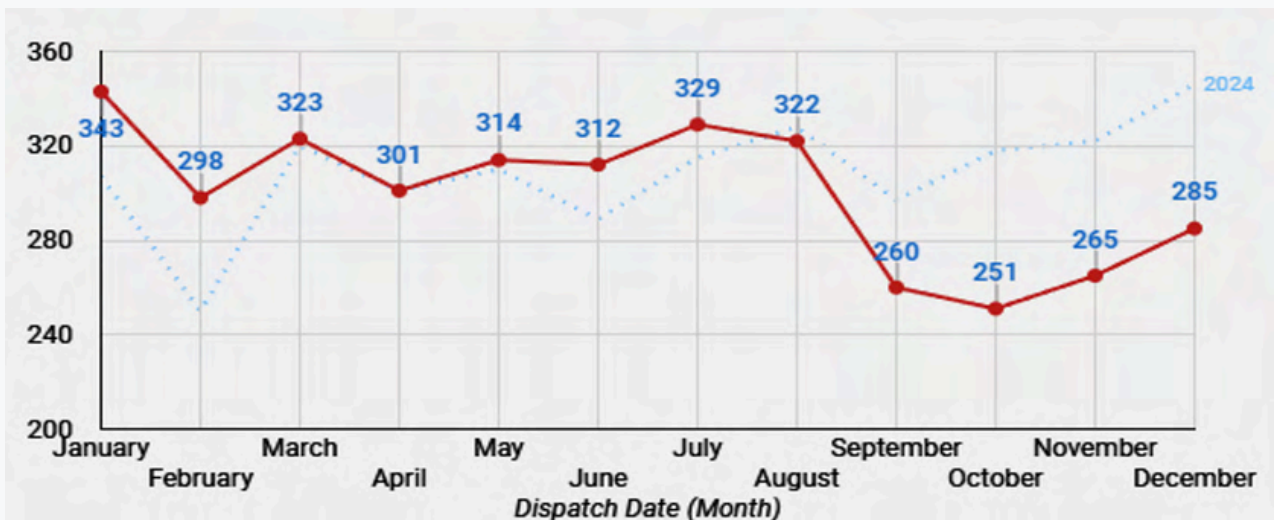
TOTAL TIME
(ALL OUTCOMES)

70

TOTAL TIME
(TRANSPORTS ONLY)

106.9

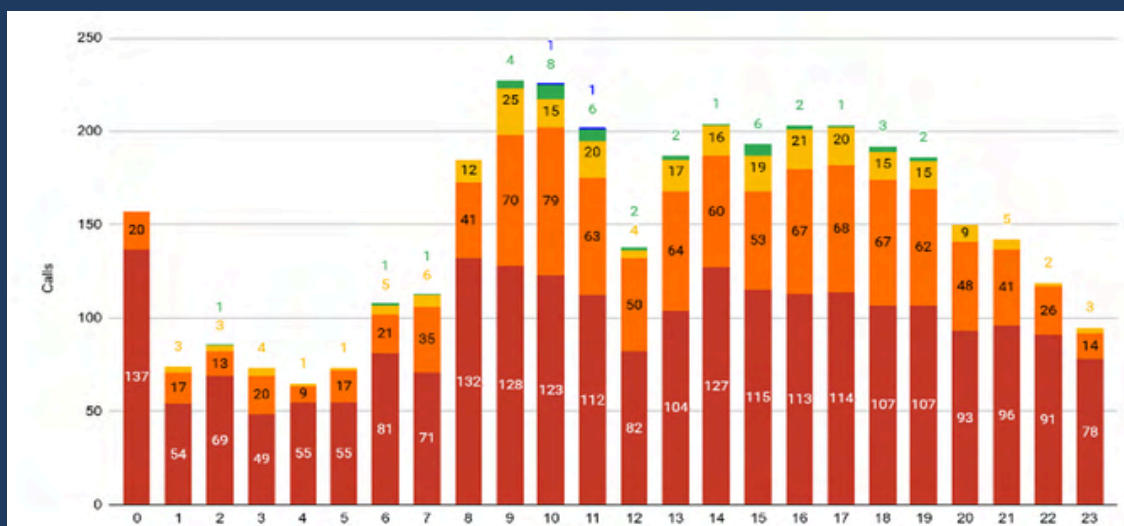
2025 STATISTICS



Call volume remained extremely high through the first 8 months of 2025. In September, we saw a significant decline in volume. This decline was due to the opening of **ChristianaCare West Grove Hospital** and **changes in dispatch criteria** at the Chester County Department of Emergency Services.

The majority of our call volume occurs between **9am and 7pm**. The graph below shows this distribution by call concurrence. The red base of each bar shows emergencies handled when no other units were on calls. The orange section shows emergencies handled when one other unit was concurrently handling another emergency. The yellow section indicates an incident handled when there were 2 concurrent calls, and so on.

To compensate for this peak volume, a power truck is staffed for these 10 hours. Combining this additional coverage with in-house administrative staff, we are able to handle 3, 4, or sometimes even 5 calls simultaneously.



CLINICAL EXCELLENCE IN ACTION

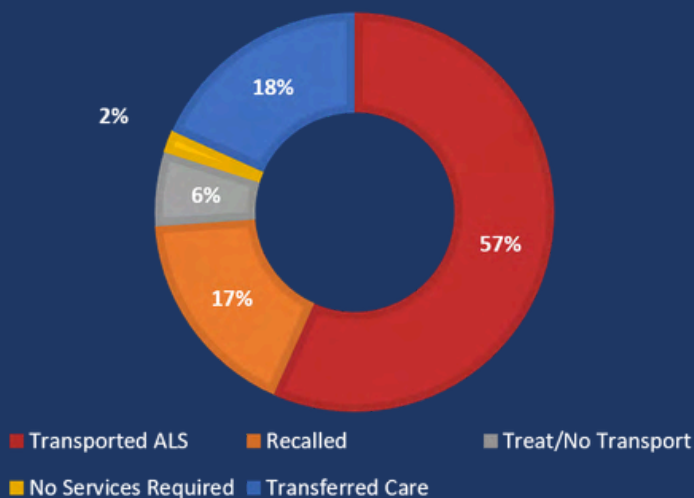


The providers at Southern Chester County EMS pride ourselves on delivering the **best care possible** to the residents and visitors of the community we serve. Our highly trained paramedics and prehospital nurses have access to all of the therapies approved by the state of Pennsylvania, including over 40 medications, advanced cardiac monitors, portable ventilators, breathing tubes, infusion pumps, and intravenous lines.

Even with all of those tools at our disposal, we recognized that there was more that we could do to save lives. **MEDIC94** remains the **only agency licensed in Chester County** that has implemented a prehospital blood transfusion program. This progressive initiative provides critical, time sensitive treatment to patients who experience massive blood loss and otherwise might not make it to definitive care.



CALL OUTCOMES

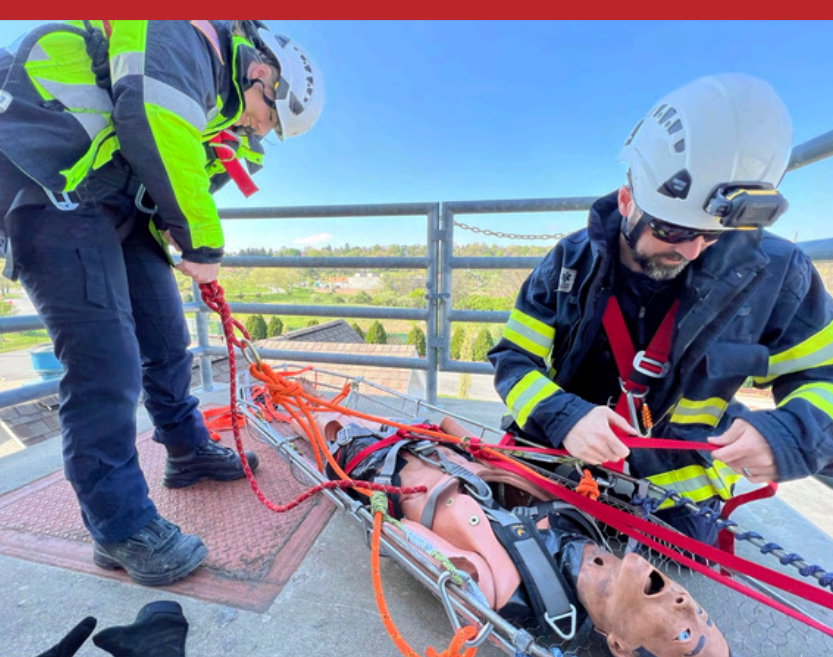


Providing our patients with the care they need often means administering life-saving therapies, but other times it means recognizing that a patient does not require the scope of practice that a paramedic provides.

Ultimately, this results in 57% of our requests for service going to the hospital in the care of a paramedic. Another 6% is treated on scene, but not taken to the hospital. The remainder is cared for by the EMTs from our partner ambulance services.

This benefit of the two-tiered response system assures that the patients receive the care they need while keeping their fee for service as low as possible. It also optimizes efficiency by keeping the life saving skills of our paramedics available for those who need them most.

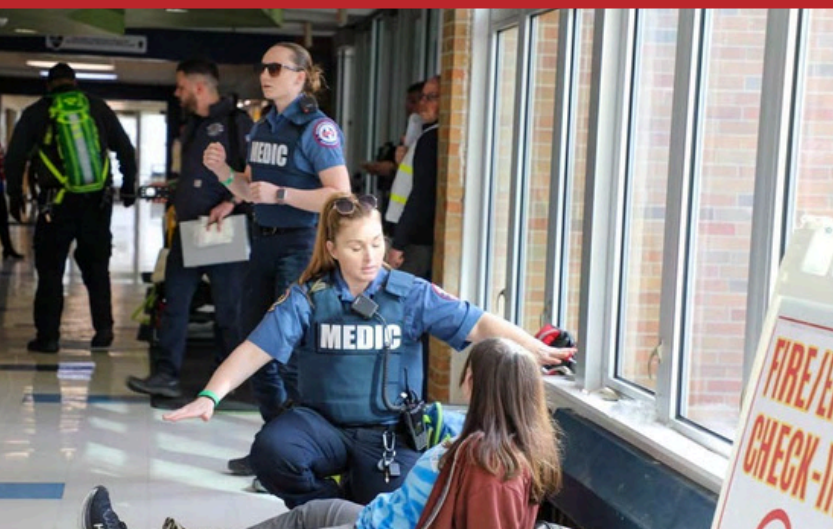
SPECIAL OPERATIONS & TRAINING



The highly trained and trusted team at Southern Chester County EMS also provides specialized **technical rescue** services to the region as part of the Chester County Rescue Task Force.

Our technical rescue team utilizes advanced techniques and equipment to ensure safety and efficiency in every operation, prioritizing both patient care and team safety in high-risk environments.

Our commitment to **excellence** in specialized operations involves ongoing training and simulations for our personnel. This prepares us for the unique challenges presented by industrial settings and high-angle scenarios, ensuring our team is always ready to respond quickly and effectively, safeguarding our community and providing essential care when it matters most.



Participation in full-scale, mass casualty exercises assures our providers are prepared to respond when the community needs us the most.

VEHICLE FLEET

The department has a total of **5 vehicles** in our fleet. These SUVs are not able to transport patients, but store all of the advanced life support equipment that our team uses to treat the sick and injured.

With many of our receiving hospitals outside of our coverage area, our vehicles quickly accumulate mileage. In 2025 alone, we added a combined total of **124,499 miles** to our vehicles.

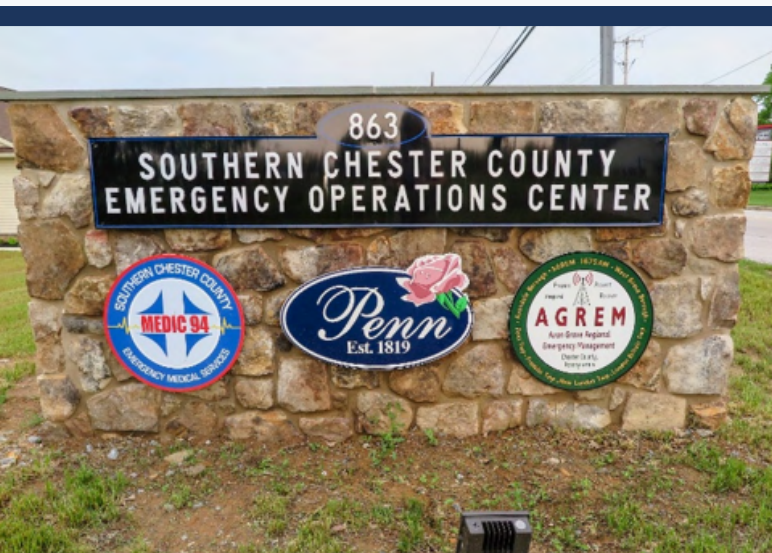
This year, we replaced our oldest vehicle with a new 2026 Chevrolet Tahoe. With its enhanced safety features and a renewed graphics scheme, this investment enhances our operational readiness and community presence.



NEW FACILITY

“THE SOUTHERN CHESTER COUNTY EMERGENCY OPERATIONS CENTER SYMBOLIZES COMMITMENT TO ENHANCING REGIONAL EMERGENCY RESPONSE AND PREPAREDNESS”

-Robert Hotchkiss, CEO



Dedicated in May 2025, this **state-of-the-art facility** provides a centralized hub for coordinating emergency responses across our communities. It serves as a vital resource for training, operations, and collaboration with local agencies.

Our new EOC is equipped with advanced technology and resources, enabling seamless communication and effective management during emergencies. This facility not only supports our operational needs but also fosters partnerships with local fire departments, hospitals, and municipalities. Together, we are **strengthening our response capabilities** and ensuring community safety.

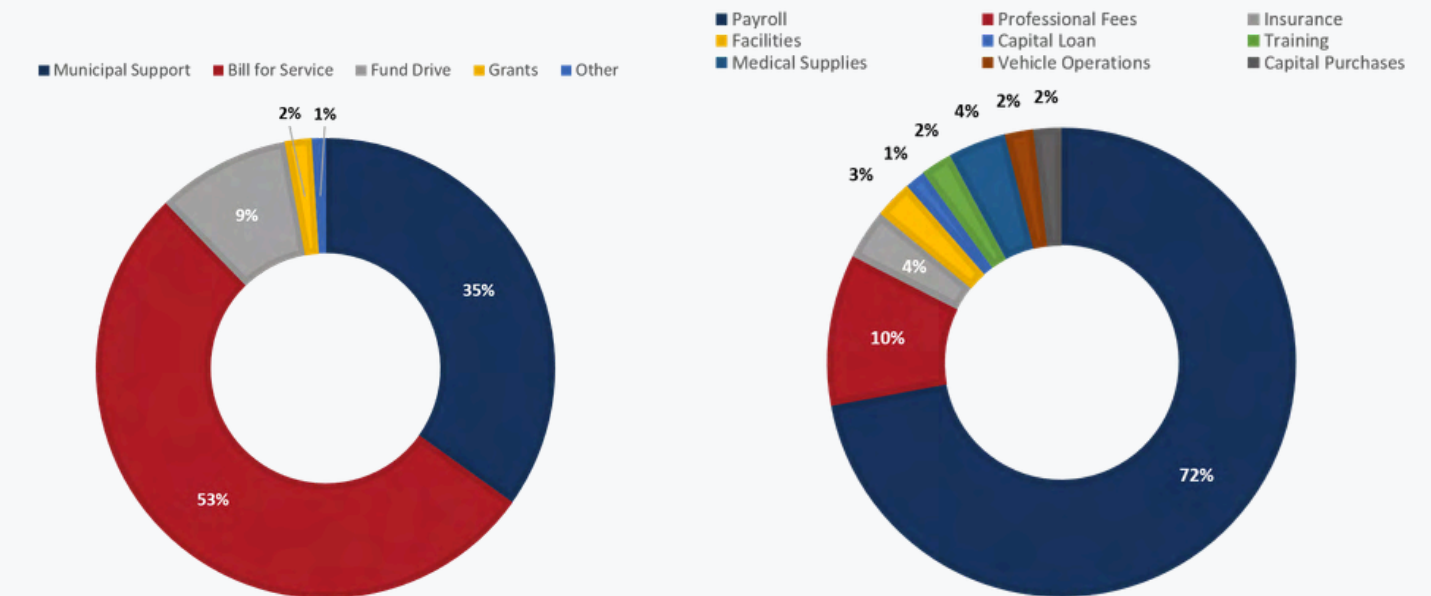


FINANCES

Southern Chester County EMS remains committed to being good stewards of the donations and municipal support that we receive. Our Board and Leadership teams pride ourselves on the organization’s **financial responsibility and transparency**.

In the year 2025, we exemplified those principals by offsetting **increasing operational costs** with **disciplined budgeting and diversified revenue strategies**. Our financial decisions continue to prioritize sustainability, safety, and service continuity.

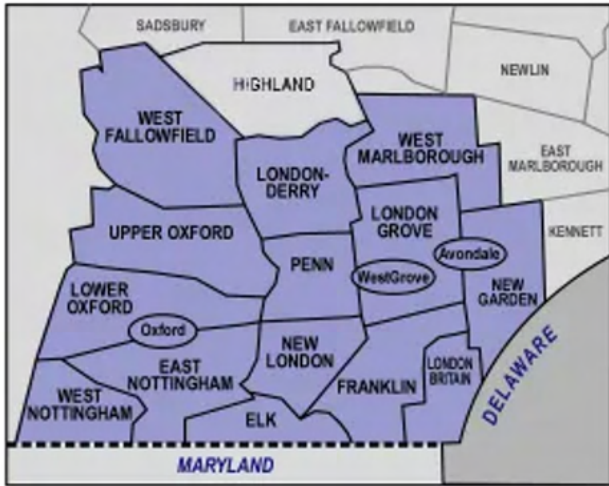
Total Revenue: \$1,667,185 Total Expenses: \$1,596,708



Our organization maintains a non-operational endowment fund whose principal was invested as part of the sale of Jennersville Hosptial. These funds are restricted by the Board of Directors and serve as a strategic financial safeguard, ensuring the organization can continue providing uninterrupted emergency medical services during periods of economic uncertainty, unexpected revenue losses, major capital expenditures, or other unforeseen challenges

Endowment Fund Balance: \$1,033,262.66
as of December 31st, 2025

MUNICIPAL SUPPORT



Southern Chester County EMS currently serves **17 municipalities** on the Pennsylvania side of the Delaware and Maryland borders.

The support of our municipalities remains a cornerstone of the stability of Southern Chester County EMS. This local investment reflects a shared commitment to ensuring **reliable, high-quality advanced life support services** for residents and visitors alike, and it allows **MEDIC94** to maintain consistent coverage, staffing, and response capability across a diverse service area.

Municipal Support Received: \$581,784

Avondale Borough: \$7,546.50
East Nottingham Twp: \$59,691.00
Elk Twp: \$11,229.00
Franklin Twp: \$31,914.00
London Britain Twp: \$22,458.00
London Grove Twp: \$61,696.50
Londonderry Twp: \$19,503.00
Lower Oxford Twp: \$40,779.00
New Garden Twp: \$99,288.00
New London Twp: \$40,799.00
Oxford Borough: \$47,871.00
Penn Twp: \$65,010.00
Upper Oxford Twp: \$18,320.01
West Fallowfield Twp: \$15,000.00
West Grove Borough: \$15,957.00
West Marlborough Twp: \$8,174.00
West Nottingham Twp: \$16,548.00



STRATEGIC PLANNING FOR THE FUTURE

In 2025, the Board and staff initiated the process of evaluating and organizing our goals and objectives into an updated organizational strategic plan.

Our 2026-2030 Strategic Plan, now full adopted, focuses on **integrating advanced technology** and enhancing **operational efficiency** for improved prehospital care delivery.

As we move forward, Southern Chester County Emergency Medical Services remains focused on supporting long-term sustainability while preserving the **community-based model** that has defined the organization for decades. Key priorities include continued workforce development and deliberate leadership transition planning to ensure organizational continuity, institutional knowledge transfer, and operational stability.

At the same time, we will continue to invest in fleet modernization, provider safety, and new clinical initiatives, recognizing that reliable equipment and well-supported personnel are foundational to **high-quality patient care**. Strengthening municipal and regional partnerships remains central to our approach, allowing us to align resources, improve coordination, and respond effectively to evolving community needs.

We enter the future grounded in tradition, guided by data, and committed to excellence in service.





Thank you for your
invaluable support!

ACKNOWLEDGMENTS

We extend our gratitude to all our supporters and contributors who have played a vital role in enhancing our mission and ensuring the highest quality of prehospital care for our community.

- **BOARD OF DIRECTORS**
- **COMMUNITY PARTNERS**
- **STAFF MEMBERS**
- **DONORS AND SPONSORS**
- **VOLUNTEERS**